



**Public Health**  
Prevent. Promote. Protect.

**2016**

# **ANNUAL REPORT**

Phone: 573-581-1332  
Fax: 573-581-6652  
Web: [www.audraincountyhealth.org](http://www.audraincountyhealth.org)

1130 S. Elmwood Drive  
P.O. Box 957  
Mexico, Missouri 65265-0957

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1.

## Administrative Report

### Overview:

The Audrain County Health Department (ACHD) proudly and diligently serves the Audrain County community. In 2016, the ACHD demonstrated its dedication to the community's health status, health resources, and unmet health needs by increasing the number of health screenings and educational programs offered throughout the county.

Public health in Audrain County has a long and important history, and recent notables include:

- April 1961: The citizens of Audrain County formed the Audrain City-County Health Unit (ACCHU). The ACCHU existed via a cooperative agreement consisting of support provided by the Audrain County Commission, Audrain Medical Center, the City of Mexico, and the City of Vandalia under Sections 70.210 to 70.320 of the Revised Statutes of the State of Missouri (RSMO).
- The Compact Agreement allowed for the establishment of the City-County Health Unit of Audrain County (dba) the Audrain City-County Health Unit.
- November 2011: Audrain County citizens voted and passed a ballot measure establishing a new form of governance for Public Health. This measure allowed for the formation of the Audrain County Health Center (dba) the Audrain County Health Department (ACHD) under sections 205.010 to 205.115 of the Revised Statutes of the State of Missouri (RSMO).
- January 2013: The ACHD officially began operations under an elected Board of Health.
- August 2013: The ACHD moved into their new location at 1130 S. Elmwood in Mexico, Missouri.
- December 2016: The ACHD made a sizeable payment to decrease the facility mortgage. The goal is to make the final building payment and own the building by December 31, 2017.

In addition to the basic public health services of communicable disease identification and follow-up, environmental public health programs related to food safety and sanitation, lodging, daycare inspections, and on-site sewage system permits; ACHD leadership staff continuously seeks to identify unmet public health needs and secure needed resources, collaborative partnerships, and program funding.

The ACHD is here to serve you and your family. We invite you to review the information provided within our 2016 Annual Report to learn more about how ACHD continues to grow, expand services, and increase the public health safety of the citizens, visitors, and employees within Audrain County.

2. Audrain County Medical Assistance Program (ACMAP)

This program provides limited financial assistance for some common, medical-related needs that otherwise may not be fulfilled due to a client being uninsured, under-insured, experiencing a lack of personal funds. The United Way (UW) of Audrain County is the principal source of funding for this program. The main goal of this program is to assist client access to prescribed medications in instances of financial need. However, other medical products, such as glucometers or testing strips, may be included in this program. In 2016, the ACHD received approximately \$3,900 in ACMAP funding. This allowed us to provide each eligible individual with \$50 of medication assistance in 2016. In 2017, UW funding of \$4,100 is available. Therefore, in 2017, annual assistance will remain at \$50 per resident with a financial need.

	<b>2014</b>	<b>2015</b>	<b>2016</b>
# of times utilized	256	207	187
# individuals assisted	128	73	101
# of prescriptions	531	415	441

ACHD also purchased 2 epi pens, gave 2 Tdaps, 5 immunizations, 3 TB tests, 1 STI test, and 1 lice check.

3. Billing & Insurance

In 2016, the VaxCare immunization service was used in 58% of commercially insured cases; down from 91% in 2015. ACHD was able to direct-bill 42% of self-pay or commercial payors; a trend that is expected to increase. We requested & received an expanded drug menu from VaxCare to meet the needs of more clients. This service provides real-time, electronic inventory & ordering capability, bar code technology that provides automatic medication reconciliation, patient safety, instant pre-certification, & automated reports.

Baker and Hewlett added another 15 commercial payor contracts to expand market share. The commercial payor contract total is now at 37. This supports the MO DHSS tenet that even though public health agencies (LPHA) are non-profit, they must think in a for-profit mode to ensure they cover the cost of care.

The ACHD superbill and coding was updated and ICD-10 coding and billing is ongoing without variances. Finally, in 2016, the ACHD had no bad debt write-offs or audits requiring payments due to billing errors.

4.

### Blood Pressure Screening

This program was restructured so that more blood pressure (BP) screenings are available not only at ACHD, but other strategic locations within Audrain County where high-risk clients and populations are found. Individuals with hypertensive issues are referred to their primary healthcare provider or SSM Health St. Mary's Hospital – Audrain Emergency Department for further medical evaluation and/or treatment.

	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>
ACHD BP Screenings	1,112	1,499	3,878	4,948
Referred to MD or ER	58	53	108	111

5.

### Breastfeeding Counseling & Support Group

Breastfeeding Support Group is offered monthly for prenatal or postpartum breastfeeding women and family. The support group is held on the 1<sup>st</sup> Wednesday and 3<sup>rd</sup> Saturday, with 31 and 15 attendees, respectively in 2016. Monthly Prenatal Class: 20 participants in 2016. “Mommy Lunch & Learn”: 28 mothers in attendance.

6.

### Car Seat Program

This program provides two main services: 1) To screen and distribute complimentary infant/child car safety seats to those in need, and 2) to check parental installation of car seats and re-educate those who need proper installation teaching. During 2016, five ACHD staff earned/renewed national certification as car seat technicians. In 2016, 40 car seats were distributed. 48 others were checked for proper car seat installation.

7.

### Child Care Health Consultation (CCHC) Program

The CCHC program provides child care health consultation services to child care providers, such as:

- Consultation at child care homes, group homes, or centers regarding child health and safety concerns;
- Child care provider training to improve knowledge of healthy, safe practices, (Clock hours awarded);
- Education and health consultation for family members of children enrolled in a child care facility; and
- Health Promotion presentations for children in child care settings.

In 2016, the following CCHC activities were provided:

- 9 technical consultation phone calls from daycare providers;
- 4 health promotion visits to daycares: Bicycle Helmet Safety;
- 5 specialized consultation visits to daycares, topic obesity prevention;
- 10 specialized consultation visits to daycares, topic safety in child care; and
- 2 specialized consultation visits to daycares, topic poison prevention-lead.

## 8. Communicable Disease Surveillance & Investigation

This service provides epidemiological surveillance, investigation, and follow-up for all reportable communicable diseases (CD). Reports regarding specific reportable communicable diseases are provided to local healthcare providers on a quarterly basis. There are over 200 different reportable communicable diseases, with many of these having separate variants that are also reportable. Sexually transmitted infections (STIs), also referred to as sexually transmitted diseases (STDs).

### **2016 Sexually Transmitted Infection Screenings Performed at ACHD**

Year	# Of Clients Seen	# Of Tests Performed
2016	72	252

<b>ACHD 2016 CD Report</b>	
<b><i>VACCINE PREVENTABLE</i></b>	<b># of Cases</b>
Influenza A & B	87
Varicella (Chicken Pox)	1
Strep Pneumonia	2
<b><i>DIRECT CONTACT</i></b>	
Mammal Bite	36
Ehrlicosis (Tick)	2
TB Disease	1
TB Infection	2
Coccidiomycosis	1
<b><i>BLOOD BODY FLUIDS</i></b>	

Hepatitis B	3
Hepatitis C	9
<b>FOOD/WATERBORNE</b>	
Campylobacter	3
Giardia (Parasite)	3
Cryptosporidiosis (Parasite)	3
Salmonella	6
Legionella	2
E. Coli Shiga Toxin	3
Shiga Toxin (Non E. Coli)	1
Shigella	4
<b>SEXUALLY TRANSMITTED</b>	
Chlamydia	45
Gonorrhea	33
<b>TOTAL</b>	<b>247</b>

TB tests placed at ACHD: 181

9. Dawg Days Fan Program

In 2016, this service provided warm weather relief support to 26 families by providing a complimentary box window fan because they met two or more of the following criteria:

- Over the age of 65, or have a child in the home under 18, or
- Have a disability, or a low income; and must be an Audrain County resident.

10. Diabetes Education Program

In 2016, the ACHD diabetes education program provided diabetic education to 40% of Foot Clinic staff and several Audrain County residents who were newly diagnosed by area primary care providers.

11. Diaper & Incontinence Program

In 2016, this service provided 68 packages of diapers for county residents needing assistance.

12. Disaster Preparedness / Emergency Planning & Response

In 2016, this service ACHD worked with the community, local governments, and other agencies to address issues, such as Ebola, Influenza, bioterrorism, shelter operations, and man-made or natural disasters.

<b>Disaster or Emergency Planning or Response Activity</b>	<b># Trained/Attended</b>
MO DHSS Mandated Web EOC Training	5
MO DHSS Recommended MOSWIN EP Radio Training	5
MO DHSS Mandated PREP Exercise: HCl Acid Railroad Car Tabletop	34
MO DHSS Radioactive Waste Tabletop	27
SSM-Based Emergency Planning Monthly Committee Meeting	19
Region F Administrator Meetings	10
Audrain County LHEP, EOP, and ACHD Contractual Capabilities	15
MO DHSS Region F Emergency Planner Meetings	10
CDC Radiological Incident Tabletop	1
Actual Events (Transportation Spills)	2
SEMA Onsite Training: Ebola PPE Training	32
Active Shooter Training: SEMA, FEMA, & FBI with Live Active Simulation	19

13. Environmental Public Health Services (EPHS)

EPHS provides a variety of services that include inspections of food establishments, residential on-site sewage systems, sewage permits, lodging inspections, daycare inspections, and environmental concerns. Consults done for environmental health and/or sanitation concerns. In 2016, there was a significant increase in the number of food recalls across the nation and in Missouri. EPHS demonstrated excellent multi-agency collaboration at the Luke Bryan Farm Tour concert at Stowers Farm. Other EPHS achievements include:

1. Acquiring PC-based GSI mapping access at ACHD (Courtesy of the Assessor’s Office).
2. Digitized all EPHS records to ensure record retention and security.
3. Both EPHS’ successfully completed both Basic & Advanced Onsite Waste Water Treatment System certification through MO DHSS, and the Private Well certification course.
4. All EPHS staff completed MOSWIN radio training, rollover, and LEPC tabletop training.
5. Re-negotiated Grease Interceptor contract with the City of Mexico.
6. Re-organization of files in all EPHS department areas.
7. Complete set of EPHS texts purchased: Foodborne Illness Procedures, Investigation, Templates, Contact Sampling, HazMat, etc.
8. Dishwasher thermometer and laser food thermometers (same as MO DHSS’) purchased.



<b>EPHS Yearly Tracking Report</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>
Food Service (FS) Inspections	150	144	213	199
FS (Mexico)	110	110	154	145
FS (Vandalia)	24	17	36	26
FS (County)	15	17	23	28
FS Consults	77	75	70	75
Daycare Inspections	41	33	28	22
Lodging Inspections & F/U	16	13	16	12
Sewage Inspections	41	57	83	44
Operating Permits	7	10	13	18
Sewage Consults	39	74	104	45
Grease Trap Inspections	110	127	145	169
Rabies	4	4	1	0
Complaints; All Types	38	21	5	30
Misc. Requests	49	49	60	8
Food Recalls	48	75	96	206
Private Water Consults	3	5	2	2
Truck or Train Wrecks / Rollovers	0	1	2	1
Educational Presentation	8	6	9	4
EPHS Outreach	0	2	3	5
Trainings Attended	10	22	24	28
Temporary Food Permits	79	98	109	128

14.

### Foot Clinic

In 2016, ACHD's Foot Clinic provided care for 507 clients at our Mexico and Vandalia, MO locations. Of those appointments, 38.9% or 197 were diabetic patients. A complete foot assessment is done by the RN prior to nail and foot care. A health topic is taught each month, written material is provided, and the client's BP is checked. If health concerns are identified, the physician is contacted, or the patient is encouraged to call.

	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>
<b># of Clients</b>	237	169	558	507

15.

Fresh Start Smoking Cessation Program

In 2016, the ACHD offered the American Cancer Society’s (ACS) Fresh Start Smoking Cessation program to address the high rates of tobacco product use, chronic lung diseases, and lung and head and neck cancers in Audrain County. Four ACHD staff are nationally certified facilitators in this ACS smoking cessation program.

16.

Health Promotion, Media, & Marketing

Health education pamphlets are available for the general public upon request. Displays of available services and information are located at the ACHD, various locations in Audrain County, or via the ACHD website ([www.audraincountyhealth.org](http://www.audraincountyhealth.org)). The ACHD staff works one-on-one with individuals and provides presentations to groups, organizations, etc. upon request. A comprehensive brochure of all ACHD services is available. The ACHD quarterly newsletter and subscriber list is maintained and subscriber receipt method preferences (snail mail, email, or web) are established. To subscribe, please contact us at (573) 581-1332.

In 2016, ACHD press releases focused on various topics ranging from new programs ACHD was offering, such as the Car Seat, Safe Crib, and Pediatric Lead Testing Programs, as well as the newly launched Poison, Nutrition, and Sexting programs. Press releases were done on a wide range of topics.

1. ACHD participates on KXEO’s radio program, Public Perspective each month for 30 minutes. The program focuses on one area of public health concerning Audrain County residents. Also, various ACHD staff were asked to give presentations to community organizations, such as the Rotary Club or the Kiwanis Club.

	<b>Occurrences</b>
Press Releases issued by ACHD	46
Interviews	271
Presentations	94
Community Outreach, Fairs, etc.	38
Newspaper Advertising	192
<b>TOTAL</b>	<b>641</b>

17.

Healthy Eating Active Living (HEAL) Program

In 2016, ACHD exceeded the MO DHSS goal of creating at least 5 new breastfeeding friendly worksites in Audrain County by creating 35. This is the largest number of HEAL sites in Missouri (MO DHSS). ACHD’s second goal was to create at least two healthy worksites and exceeded that goal by creating six sites.

18.

Human Resources

Number of Employees:

2016: 12 FTE; 10 PT Employees

Turnover:

2016: 1 resignation, 2 terminations; 14.3%.

Retention:

2016: 85.7%.

Recruitment:

2016: 4 Hired.

FMLA:

4 employees

Unemployment Claims

<b>2014:</b> 2	<b>2015:</b> 0	<b>2016:</b> 0
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Workers Compensation Rates:

<b>2014:</b> 0.82%	<b>2015:</b> 0.86%	<b>2016:</b> 0.43% - 0 Claims
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Sick Hours Used:

<b>2014:</b> 2,572	<b>2015:</b> 1,596	<b>2016:</b> 1,094
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Hours Worked:

<b>2014:</b> 56,569	<b>2015:</b> 36,436	<b>2016:</b> 32,284
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Promotions:

Sarah Palmer was promoted to EPHS I; Columbia College EPH Program.

CE & Certifications:

On file in Human Resources.

19.

Human Services Council

The Audrain County Human Services Council (HSC) is made up of community, social services, support, civic and other individuals serving residents of Audrain County. The purpose of the HSC is to share information and activities ongoing in our agencies in order to help others serving our county to be aware of available resources for their clients, and to improve the living conditions and way of life for Audrain County residents. The Human Services Council meetings are held the last Wednesday of the month, beginning at 12:00 P.M. at the Community Center in Mexico, MO. 175 individuals attended HSC meetings in 2016.

*ACHD Homeless Activities*

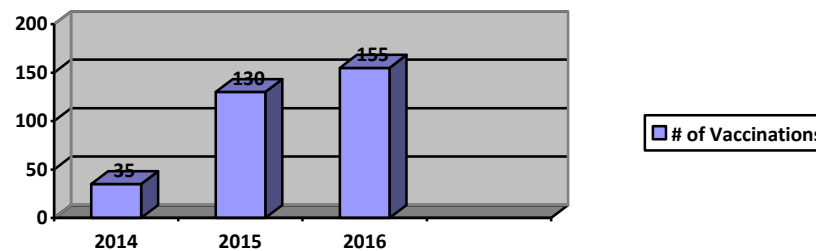
The Audrain County Shelter Resource Coalition (ACSRC) consists of many agencies, organizations, churches and interested individuals who have gathered to discuss how we as a community can be a resource to those who are homeless or displaced. The Room at the Inn Winter Shelter provides a warm, safe place to sleep January 1 through the end of February, as weather dictates, between the hours of 7:00 pm – 7:00 am.

In 2016, the ACHD provided ACSRC with staff to help efforts to run the program and a call-in only cell phone to use as a contact for those needing shelter. In 2016, 18 clients accessed Room at the Inn overnight shelter.

20. Immunization Program

Immunizations are provided for children and adults, including the Mennonite (Vandalia) and Amish (Western Audrain County) communities.

Vaccination Program Growth



Prior to adopting the VaxCare program and expanding our commercial contracts, the ACHD saw approximately 35 clients per month in 2014. Currently, we see approximately 155 clients per month.

2016 ACHD Immunizations	Vaccinated
DTaP	60
Hep A	46
Hep B	97
Hib	41
HPV <b>NOTE:</b> 4-fold increase from 2015	36
Kinrix	19
Menactra	180

Meningococcal B	2
MMR	120
Pediarix (DTaP, Hep B & Polio)	26
Pentacel (DTaP, Polio & Hib)	33
Pneumovax	5
Polio	82
Prevnar 13	93
Rotavirus	26
Seasonal Flu <b>NOTE:</b> No Flu-Mist per CDC	739
Shingles	14
TD	19
Tdap	138
Varicella	91
<b>Total</b>	<b>1,867</b>

## 21.

### Information Technology

In 2016, the ACHD continued the multi-phase process of IT upgrades, including, but not limited to:

1. Barracuda cloud-based back-up.
2. Upgrade to Windows 10 and Microsoft Office Professional 2016.
3. Review and clean-up of facility Shared Drive.
4. Server replacement to allow improvements to facility operations and programs.
5. Additional phone and PC extensions.
6. IT Communication Log launched for external support services.
7. Outlook Email Exchange implementation ensure email integrity.
10. Purge of IT Room: Obsolete, broken IT or digital equipment.
11. Scanners added to leadership, Nursing, EPHS, HR, and several clerical areas.
12. Had MO DHSS replace outdated WIC PCs (3).
13. Multi-user access for Quick Books (Admin & CPA) to ensure oversight and security.
14. Bar code technology, including BC printers, laser wands, and docking stations added.

22.

Lead Testing Program

ACHD lead testing program in 2015. Missouri is the #1 lead-producing state in the United States. In Missouri, 21% of housing was built before 1950, when high lead-content paint was widely used. Approximately 65% of Missouri housing, including Audrain County, was built before 1978 and may contain lead-based paint. All LPHAs are required to perform lead testing. In 2016, the ACHD Administrator requested and received MO DHSS staff/analyzers at the annual Back to School Fair to increase the lead testing rates of Audrain County children. Several high levels were found at this event and addressed.

**Annual ACHD Lead Testing Totals:**

<b>Location</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>
ACHD	0	33	214

Lead can affect almost every organ and system in your body. Elevated blood lead levels can occur without any symptoms. Children who may appear healthy can have elevated blood lead levels. Children six years old and younger are most susceptible to the effects of lead. In children, the main target for lead toxicity is the nervous system. Even very low levels of lead in the blood of children can result in:

- Permanent damage to the brain and nervous system, leading to behavior and learning problems, lower IQ, and hearing problems.
- Slowed growth and/or anemia.
- In rare cases, ingestion of lead can cause seizures, coma and death.

*Laws*

376.010 to 376.1450 - Insurance Coverage for Lead Testing  
701.010 to 701.450 - Lead Poisoning Prevention

*Regulations*

19 CSR 20-20.010 to 20-20.100 – CD Reporting Rules  
19 CSR 20-8.030 - Lead Assmt, Testing, F/U & Reporting Rules

23.

Maternal Child Health (MCH) Program

This program addresses the needs of pregnant women, mothers, infants, children and adolescents in order to protect, promote, and improve their health. With support from the Missouri Department of Health and Senior Services, ACHD is identifying and developing intervention strategies to establish a comprehensive plan to prevent and reduce adverse birth outcomes and its negative effects within our community. Love & Logic classes are offered throughout the year and are designed to encourage healthier parental relationships as well

as healthier bodies and minds. A nutrition component has been added to the Love & Logic parenting classes offered by ACHD. ACHD services may be found on the ACHD website ([www.audraincountyhealth.org](http://www.audraincountyhealth.org)), or a hard copy can be requested by calling the ACHD office.

Love & Logic Parenting and Nutritional Education Classes: 23

Anemia

2016	Anemia Diagnosed
TOTAL	43

24.

Pregnancy Testing

2016	Pregnancy Tests
TOTAL	39

25.

Safe at Home Program

The Safe at Home program supports survivors of domestic violence, sexual assault, stalking, or rape in their efforts to stay safe by providing a designated, legal address to use when creating new public records. These services keep survivors’ confidential addresses out of the hands of their assailants. Victims may come to the ACHD and we will help them register for this program. ACHD then forwards their information to the state where a new address is assigned to the survivor.

26.

Safe Crib Program

ACHD started the Safe Crib program after our Community Health Needs Assessment identified a need to prevent infant unintentional injury. It’s important to create a safe sleep environment for babies.

2016 ACHD Safe Crib Activity:

Referrals	Cribs Distributed	F/U Home Safety Visits
19	14	3

*Clients who request a crib must meet one of the following eligibility criteria:*

- WIC
- Missouri Medicaid
- Have an income level that is less than 185% of the poverty level.
- Client must be at least 35 weeks gestation or post-partum.
- If post-partum, the infant should be less than 3 months old.
- Must be a Missouri resident.
- This program is the last resort for clients who have no full size or portable crib & no other resources.

*Each client must:*

- Participate in two individual ACHD safe sleep education sessions, following the 2011 American Academy of Pediatrics (AAP) recommendations for a Safe Infant Sleeping Environment:
  1. The first session is for initial assessment and education before the client receives the crib.
  2. The second session is a follow-up home visit to assess the use of the crib, safe sleep practices, Presence of a smoke alarm, and electrical outlet child safety covers in the nursery.

## 27. School Public Health Education

In 2016, the ACHD provided significantly more public health and wellness education in the county school system. Approximately 4,199 students, grades K through 12 received education from ACHD RNs, LPNs, and public health educators. A wide range of topics included: Personal hygiene, handwashing, oral care, nutrition, bicycle helmet safety, poison prevention, smoking, sexting, & STI and HIV/AIDS education.

## 28. Sexually Transmitted Infections/Diseases

ACHD provides services related to sexually transmitted diseases (STD), now commonly referred to as sexually transmitted infections (STI), and performs HIV, RPR (Syphilis), GC/CT (Gonorrhea/Chlamydia) testing per Missouri Infertility Prevention Project (MIPP) through a contract with the Missouri Department of Health and Senior Services; and other testing through a private lab.



2016 MO DHSS Database: Reported STI/D Cases for Audrain County

- Chlamydia 156
- Gonorrhea: 72
- Syphilis 1

29. Students

ACHD cooperates with schools of higher education in order to help ensure the proficiency and quality of students as they prepare for entering the workplace. The University of Missouri School of Medicine, Moberly Area Community College, Lincoln University, the University of Missouri Sinclair School of Nursing, the University of Missouri School of Veterinary Medicine, and Truman University are several learning institutions that have sent students to ACHD for internships and field study.

*Note: ACHD is the only LPHA officially listed on the syllabus at the University of Missouri School of Medicine.*

Nursing Students: 15 LPN & 2 RN nursing students from Moberly Area Community College (MACC) in 2016.

30. Temporary Medicaid Program

In 2016, the ACHD continued participation in this program, helping 27 pregnant women. It provides applicants with a temporary identification card that participants can give providers for ambulatory prenatal care services received during the TEMP eligibility period. Five staff are state-certified.

31. Tuberculosis (TB)

Tuberculosis Skin Testing (TST) is available by the One-Step or the Two-Step test procedure.

	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>
TOTAL TESTED	213	237	188	181

32. Vital Records Program

Birth certificates are available for people born in the State of Missouri from 1920 to present. Death certificates are available for people who have died in Missouri from 1980 to present. Some birth and death certificates have to be obtained directly from the State, but our staff can assist you. Additionally, information

is also available regarding obtaining birth certificates for people born outside the State of Missouri. Everyone requesting a birth or death certificate must show a form of identification, such as a picture ID, two documents showing signature, check book, insurance card, or old birth certificate. Persons who can request a record include the individual on the certificate, wife, husband, mother, father, son, daughter, brother, sister, grandparents, grandchildren, aunt, uncle, niece, or nephew. Those who cannot request a record include cousins and a father whose name is not on the official record (or any of his family members). Most records are available for adopted individuals if that person was born in Missouri. If the adopted person was not born in Missouri, the Department of Health and Senior Services must be contacted.

2016 Certified Copies of Birth and Death Certificates Issued:

Death Certificates	1,370
Death Certificates (Long-form)	131
Birth Certificates	1,052

33.

### Walk-In Patients / Office Visits

Limited services are provided daily to walk-in patients requesting services, such as TB testing or blood pressure checks. The following Table represents walk-in clinic volume by program in 2016:

<b>Program</b>	<b># of Clients</b>
ACMAP Medication Assistance	101
Anemia	13
Blood Pressure Screening	311
Car Safety Seat	48
Communicable Disease-related	307
Foot Clinic	507
HEAL	52
Immunizations	611
MCH	112
Public Health	208
Safe Crib	14
Sexually Transmitted Infections	72
HH-related	24
Immunization-related	1032
<b>TOTAL</b>	<b>3,412</b>

34.

Website & Social Media

Website

In 2016, the total number of hits to the ACHD website was 12,557. The ACHD website provides Audrain County residents with the information on programs, services, public health, and safety needs that they need. For more information about the ACHD, please visit our website at: [www.audraincountyhealth.org](http://www.audraincountyhealth.org)

ACHD Webmaster: Emily Stotler

ACHD Editor/Content Programming: Sandra Hewlett

	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>
# of website hits	8,207	5,183	12,694	12,557
Average per month	684	432	1,058	1,049
Average per day	23	14	35	34

Facebook Followers: 419

New Followers in 2016: 12

Twitter: Numerous “tweets” regarding ACHD programs and services in 2016.

35.

Women, Infants, & Children (WIC) Program

WIC is a supplemental food program for women (pregnant, breastfeeding, and postpartum), infants and children. Participants have to meet financial guidelines and have a nutritional risk to qualify for WIC. Participants receive food vouchers that may be redeemed at participating stores for milk, cheese, juice, eggs, beans, peanut butter, cereal, whole grain foods, fruits, and vegetables, and upon request, infant formula.

<b>WIC Clients Served</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>
ACHD Facility	6,522	7,243	6,596
Vandalia Facility	725	875	821
<b>TOTAL</b>	<b>7,247</b>	<b>8,118</b>	<b>7,417</b>

36.

Susan G. Komen / MO Baptist Mammography Clinic

The ACHD Community Health Needs Assessment found that 34% of county residents do not have screening mammograms, largely because they are either uninsured, underinsured, or have cost-prohibitive healthcare deductibles. The Komen-MO Baptist Breast Health program collaborates with ACHD on a bi-monthly basis to provide Audrain County females with free screening mammograms to ensure breast health. Our goal is to reduce the number of women that do not have needed mammograms in Audrain County. In our first offering in November, 2016, 33 women received free screening mammograms.

## Facility Improvements

In 2016, the following improvements to the ACHD facility were completed, including:

Design & installation of a facility sign	Facilitate identification of our facility.
Installation of entry door window signage	Provide information of days and hours of operation.
Installation of an entry canopy	Protect clients from weather elements.
Addition of a Suggestion Box in Reception	Customer service program.
Asphalt resealing & striping: Parking lot	Ongoing maintenance.
Roofing repairs	Storm damage.
Admin. side of building: LED lighting	Replaced obsolete T-8 & T-12 lighting; Ameren energy savings program.
Built a new Disaster Response Building	Eliminated all off-site storage needs; supplies readily available.
Added concrete ramps and walkways	Connect rear buildings to each other & main facility.
Carpeting replacement completed.	Billing office, 2 WIC offices, and EPHS storage area.
Exterior doors: All thresholds replaced.	Eliminated cold-air breaches; energy savings.
Exterior doors: Sweeps & insulation installed.	As above.
Wall AC units: Removed, insulated, & reset.	Security braced, sealed, & insulated; eliminating all rain water leaking.
Painting	Admin side doorframes, trim, EPHS storage, & Disaster Response Bldg.
Brochure rack installation	Breastfeeding and My Plate nutrition information for clients.
Artwork	Phase I of II added to Clinical side of facility.
Tree trimming and removal	2 unhealthy/dead trees removed; others trimmed.
Landscape fabric and 18 tons of stone added	Phase I of exterior improvements. Soft-scaping in 2017.
AC unit wall units sanded and repainted	Exterior pulls refreshed.
Replacement of all facility staff IT equipment	PCs, monitors, and printers.
Cleaned grease interceptor.	Lunchroom.
Electrical: 220 line added in kitchen	Stove.
Water fountain / Water bottle filler added	Replaced old leaking water fountain.
Donated unused landscape lumber	Established the 1 <sup>st</sup> raised beds at the Mexico Community Garden.

*Thank You*